

2018

ANNUAL REPORT



UTAH DEPARTMENT OF
PUBLIC SAFETY



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A MESSAGE FROM COMMISSIONER JESS L. ANDERSON

The Utah Department of Public Safety (DPS) is woven into the very fabric of Utah, whether we are patrolling our highways and answering calls for service; responding to natural disasters; investigating drug trafficking; getting to know local community members; rendering aid to injured people; keeping our highways safe; analyzing shell casings in our crime lab; or employing compassion when investigating a tragic house fire. We care deeply about the place we call home and its people, and we strive every day to keep them safe. It's what we love to do, and we do it better than any other public safety agency, anywhere.

Compassionate policing and safe guarding all elements of public safety in our state are the anchor of what our employees do each and every day. As we continue to work to maintain the safe nature that is Utah, we aim to bring all our divisions and bureaus together as one to better serve the state. What our more than 1,500 employees do each day has an impact on the significant issues affecting our communities.

At DPS, we view public safety as a shared responsibility between public servants, sworn and civilian, and those who live and work in the communities we serve. We will continue to work together to Keeping Utah Safe and an even more enjoyable place for everyone.

A handwritten signature in black ink, reading "Jess L. Anderson". The signature is fluid and cursive, with the first name "Jess" being the most prominent.

DPS ADMINISTRATION



Commissioner
Jess L. Anderson



Deputy Commissioner
Colonel Michael Rapich



Deputy Commissioner
Jimmy Higgs



Deputy Commissioner
Kristy Rigby

UTAH DEPARTMENT OF PUBLIC SAFETY



Keeping Utah Safe

VISION STATEMENT

VISION

Keeping Utah Safe through dedicated public service and partnerships to protect Utah's great quality of life.

PRIORITIES

1. Personal Preparation
2. Internal Performance
3. External Service

GOALS

- Prepare employees for excellence in current assignments and future opportunities.
- Foster an internal culture that embraces meaningful work and inspires outstanding employee performance.
- Provide quality and consistent external services that improve public safety.

INDICATORS OF SUCCESS

1. DPS employees possess leadership qualities.
2. Employees are proficient and progressive in their current duties.
3. Performance based outcomes that highlight individual and organizational success.
4. The culture and attitudes within the Department create a quality work environment.
5. Customers are prepared, safe, and satisfied through the services DPS provides.

IMPLEMENTATION AND FOLLOW UP

In order for the Utah Department of Public Safety to be successful in capturing its vision, each division is responsible for employee development, internal performance, and external service. Divisions will develop goals and indicators of success and regularly evaluate and adjust to accomplish and exceed the vision set forth. This vision goes beyond the Department and division functions and relies on each employee to fulfill his or her duty in Keeping Utah Safe.



UTAH HIGHWAY PATROL

Lt. Col. Mark Zesiger

PUBLIC SAFETY | 08

The Utah Highway Patrol is comprised of more than 560 sworn officers and 52 civilian employees.

255,331

VEHICLES STOPPED

24,885

**CRASHES
INVESTIGATED**

2,513

**DUI CITATIONS
ISSUED**

In 2018, there were approximately 108 fatalities on UHP jurisdiction roadways.

Impairment was suspected in 38 of those deaths. 33 involved an unrestrained individual and 58 involved a speeding driver.

CRIMINAL INTERDICTION

Marijuana

4,978 lbs.

Methamphetamine

348 lbs.

Cocaine

26 lbs.

Heroin

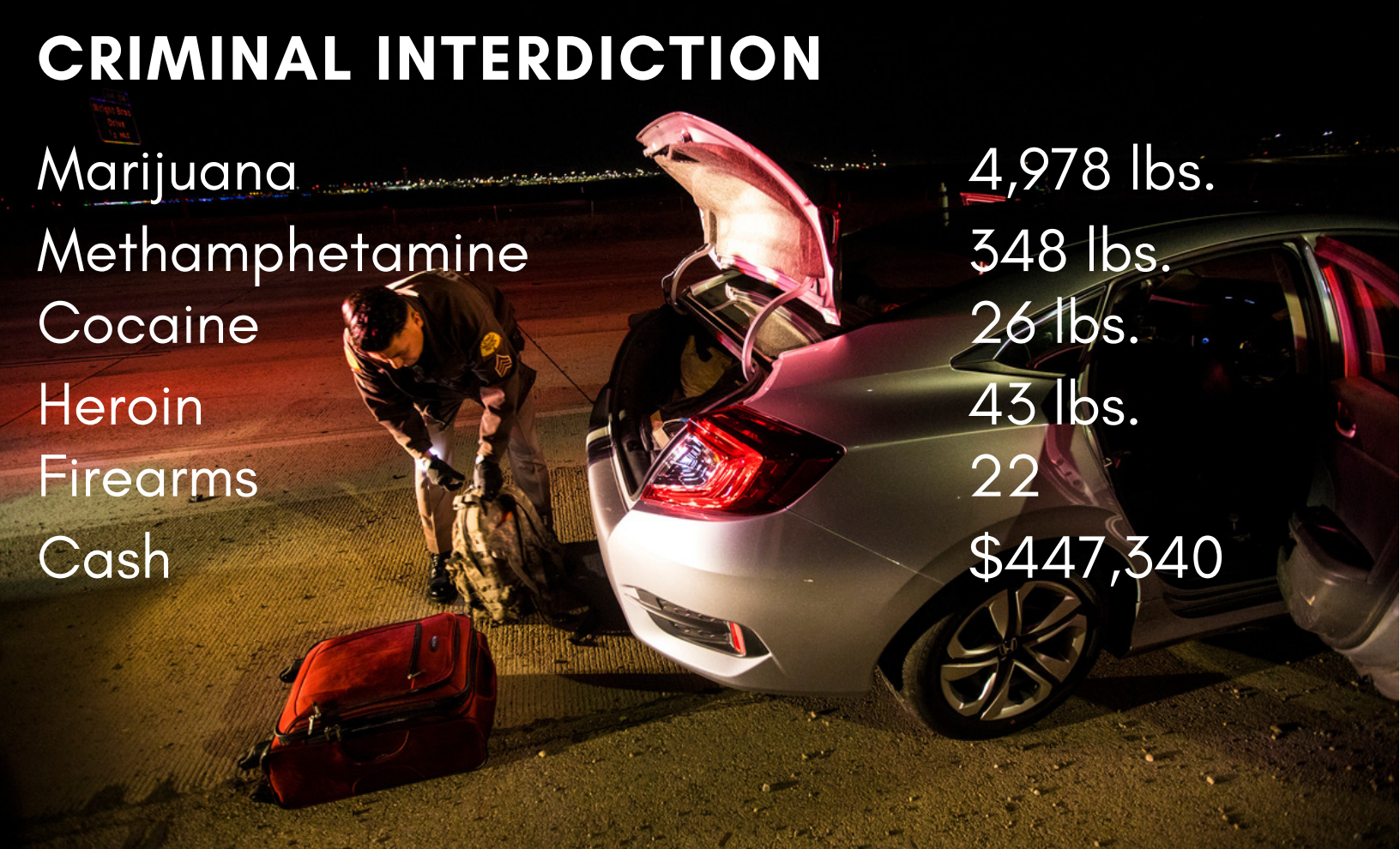
43 lbs.

Firearms

22

Cash

\$447,340



IN 2018

102

**NEW TROOPERS WERE
HIRED**



NOW HIRING

LIVE UTAH. PLAY UTAH. BE UTAH.

STATE BUREAU OF INVESTIGATION

Chief Brian Redd, Director

The State Bureau of Investigation (SBI) is the investigative arm of the Department of Public Safety (DPS). SBI works closely with law enforcement agencies throughout the state, including the Utah Highway Patrol and other DPS divisions to provide investigative services and support. Cases span a wide variety and range from homicide to identity theft and cyber crime.

186

CRIMINAL INTERDICTION STOPS

They resulted in the seizures of methamphetamine, raw marijuana, cocaine, heroin, pills, and firearms.

416

VICTIMS OF CRIME SERVED

746 incidences of services were provided to victims by our bureau advocates.



1,800

NIBIN ENTRIES

The NIBIN program has resulted in over 1,800 entries and 70 groups of hits linking approximately 160 cases together.

ALCOHOL ENFORCEMENT TEAM

- 203 covert operations
- 1239 covert underage buyer operations, 7% violation rate
- 15 events worked, 130 citations
- 9 TRACE investigations
- Alcohol Agents opened 614 cases to include a variety of UHP referred investigations



21

FELONY CASES WERE FILED THROUGH THE ASSISTANCE OF THE SAKI TEAM

11 CODIS hit cases involving SAKI team

70 cyber crime cases investigated

BUREAU OF FORENSIC SERVICES

Jay Henry, Director



Quality & Process Improvement

The Biology section has focused on quality and process improvement over the past year. Process improvements have been implemented in the DNA laboratory by introducing and utilizing automated platforms to ensure quality and increase the throughput of DNA samples. Exciting automated robotics, like the Hamilton AutoLyse, Hamilton STARlet, and Qiagen QIAcubes have been implemented and are critical to increased throughput in the laboratory. Most importantly, nine new employees have been hired and trained this year. Each one of these forensic scientists contribute to the success of the biology testing program.

Criminalistic Stats

Controlled substances submitted	2,886
Fingerprint submissions	636
NIBIN database submissions	315
NIBIN "hits" linking to cases	130
Biology submission requests	1,844



Sexual Assault

In March 2017, Governor Herbert signed H.B. 200. into law which requires all sexual assault kits, except for those classified as restricted, be tested to obtain DNA profiles. This bill along with the federal Sexual Assault Kit Initiative (SAKI) and other nationwide movements have increased the awareness of sexual assault as well as the need for increased collection and submission of kits. As a result of this activity, the crime laboratory will receive over 1,200 sexual assault kits for testing in 2018.

The crime lab has been processing unsubmitted/untested kits for several years and estimates the project is 75% complete and will be fully completed in October 2019.

PEACE OFFICER STANDARDS & TRAINING



Major Scott Stephenson, Director

Peace Officer Standards and Training (POST) provides professional law enforcement training to new cadets through the best-known methods of adult learning. POST also provides objective and consistent investigations of complaints or allegations of misconduct against peace officers in an effort to promote and strengthen Utah citizens' confidence in law enforcement.

Certifications Issued

- 215 Corrections certifications
- 426 Law enforcement officer certifications
- 500 Special functions officer certifications

Officer Misconduct Investigations

- 89 Investigations conducted
- 201 Complaints received and reviewed
- 1,067 POST applications reviewed
- 886 Peace officer applications processed
- 89 Dispatcher applications processed

Training numbers

- Basic training: 9 law enforcement courses offered with 216 attending and 196 students graduating. 10 special functions officer courses offered with 260 attending and 232 students graduating.
- Dispatcher Academy: 4 courses offered with 119 students attending and 108 graduating.
- In-service training: 124 courses offered with 2,345 officers/students attending.

Since 2016, there has been an increase of the number of cadets seeking POST certification and it appears this trend will be continuing through 2019 and into 2020.

POST also oversees and audits training programs at 11 satellite academies providing basic peace officer training throughout the state.





DRIVER LICENSE DIVISION

CHRIS CARAS, DIRECTOR

The Driver License Division (DLD) is comprised of three bureaus: Administrative Services, Driver Services and the Records Bureau. The Division employs 393 staff members and operates out of 28 locations across the state. There are 15 locations that are full time offices, another 12 that are part time or travel locations and one administrative location.

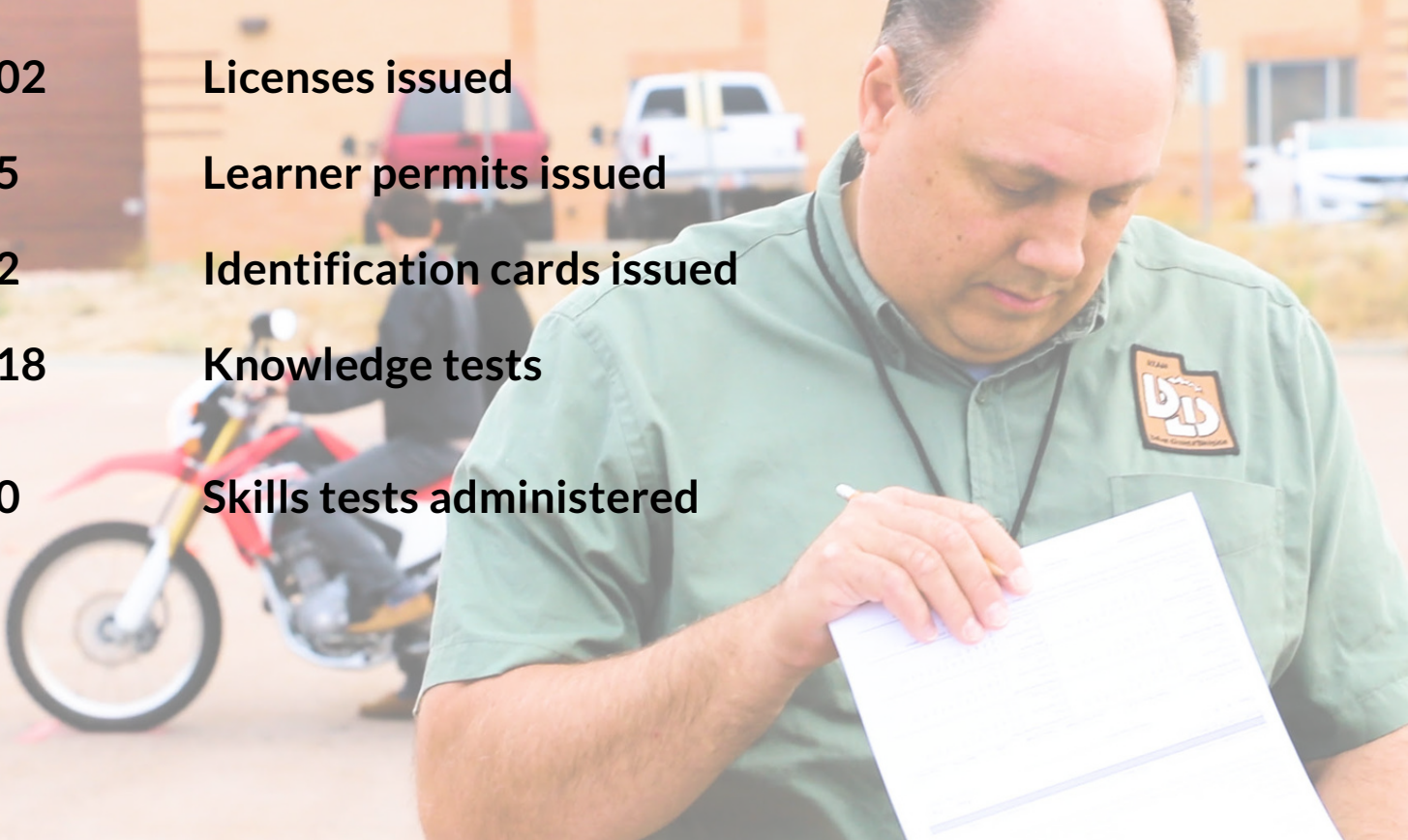
AVERAGE WAIT TIME

5 minutes

**DLD FIELD OFFICES
SERVED 705,010
CUSTOMERS IN 2018**

Considering the 705,010 customers who were served in our field offices in 2018, these wait and service times are representative of our ongoing commitment to providing excellent service to the citizens of Utah.

535,402	Licenses issued
93,245	Learner permits issued
30,232	Identification cards issued
294,718	Knowledge tests
22,550	Skills tests administered



In 2018, the Motorcycle Program's campaign, Learn to Ride, Ride to Live, focused on encouraging new and experienced riders to participate in a Motorcycle Safety Foundation (MSF) course. The course teaches skills to learn how to ride a motorcycle and how to keep and maintain those skills. In 2018, 2,400 students took the course.



FIRE MARSHAL'S OFFICE

Coy Porter, Director

The mission of the State Fire Marshal's Office (FMO) is to identify, develop and promote the protection of life and property from fire. The FMO is organized into several sections that work to accomplish this mission.



3,317

Total statewide inspections were performed relating to new construction or additions/remodeling which were completed during 2018.



IN 2018

839

SCHOOLS WERE
INSPECTED

34

FIRES INVESTIGATED
USING K-9

151

FIRE
INVESTIGATIONS
WERE
PERFORMED
AND/OR
ASSISTED BY THE
FIRE MARSHAL'S
OFFICE



BUREAU OF CRIMINAL IDENTIFICATION

Capt. Greg Willmore, Director

The Bureau of Criminal Identification was established in 1927 and has a wide variety of duties that include managing criminal history and fingerprint databases, issuing permits and licenses, providing critical information to law enforcement, producing crime statistics and alerting the community of missing persons.



**33,946
free gun
locks
given to
the public**

Concealed Firearm Permits (CFP)

- The online renewal system for concealed firearm permits processed the highest percent of renewal applications since it was initiated in 2012.
- In 2018, 49% of the renewal applications were submitted online.
- In 2018, 56,654 new concealed firearm permits were issued and 102,441 permits were renewed. This is the highest amount of permits ever renewed in a year.

Utah Criminal History

The Bureau is tasked to enter, update, and maintain data in the Utah Criminal History (UCH) file for all submitted criminal arrests and the outcome of these arrests.

- Performed quality control for UCH entry on 90,224 electronically submitted 10-print fingerprint arrest records.
- Entered 2,874 hard card (manually submitted) 10-print fingerprint arrest records into UCH.
- Entered 25,296 single-print citation arrest records into UCH.
- Determine eligibility for expungements and issuing eligibility certificates.
- Received 4,883 applications for expungement.
- Eligibility determined on 4,084 applications during 2018 (799) determinations still outstanding).
- 81% were eligible for expungement and 19% were not eligible for expungement.

Fingerprints

- Processed 93,683 10-print fingerprint-based arrest record transactions through the Automated Fingerprint Identification System (AFIS) to the Western Identification Network (WIN) and FBI databases.
- Processed 217,273* 10-print fingerprint-based applicant background checks through the AFIS to the WIN and FBI databases. *This number includes resubmissions to the FBI.

Background Checks

- 154,406 fingerprint-based background checks required by legislative statute for employment, licensing and volunteer purposes.
- 9,582 non fingerprint-based background checks.
- 62,949 fingerprint-based background checks for Concealed Firearm Permit (CFP) applicants.
- 101,102 firearm background checks completed.

HIGHWAY SAFETY OFFICE

Carrie Silcox, Director

The Utah Department of Public Safety's Highway Safety Office is the lead agency in Utah for behavioral change programs designed to reduce traffic-related deaths, serious injuries and property loss each year.

**DUI DOESN'T
JUST MEAN
BOOZE**



Traffic-Related Fatalities Decrease for a Second Consecutive Year

After experiencing a 2.8% decrease in traffic-related fatalities from 2016 (281) to 2017 (273), Utah saw another decrease in traffic-related fatalities in 2018.

EVIDENCE-BASED & HIGH VISIBILITY ENFORCEMENT

- Eight impaired driving enforcement periods resulting in almost 300 DUI arrests
- Four occupant protection enforcement periods resulting in a total of over 7,900 seat belt contacts
- Five DUI checkpoints, resulting in 33 DUI arrests
- Distracted driving enforcement operations in three counties
- Pedestrian safety enforcement operations focused in two counties and also conducted statewide at back to school time

**Motorcycles blend in.
LOOK TWICE.**



18% increase in seat belt use in rural areas

The 2018 seat belt observational study continued to show that seat belt use in Utah's rural areas lags behind that in the urban areas. To address this discrepancy, the Highway Safety Office has implemented a project focused on increasing seat belt use in seven rural Utah counties. Since the beginning of the pilot project six years ago, seat belt use has increased an average of 18 percent within these counties.

24/7 Program to address DUI recidivism

To address the issue of DUI recidivism in Utah, the Department of Public Safety was given authority to establish and administer a 24/7 pilot program. The department made rules giving Weber County Sheriff's Office authority to run the program and Highway Safety Office provided implementation and planning support and as well as funding for program evaluation.



COMMUNICATIONS BUREAU

Capt. Travis Trotta, Director

The DPS Communications Bureau provides professional and effective emergency dispatch services and communications support for law enforcement, public safety, fire departments, emergency medical service agencies, and the citizens of the State of Utah.



Six additional certified dispatchers were approved to ensure minimum staffing level requirements were being met. The additional manpower will provided double coverage for each shift 24/7 in the Communications Centers.

2018 By the Numbers

683,153	Calls for service
3,862,737	Radio logs
179,120	Traffic stops
98,127	911 calls
457,760	Non-emergency calls

The Utah Department of Public Safety provides management and operation oversight at six regional consolidated communications centers located in Brigham City, Salt Lake, Vernal, Price, Richfield and Cedar City. Together they provide dispatching services in 21 of the 29 counties throughout the state.



STATEWIDE INFORMATION & ANALYSIS CENTER

Steve Hewitt, Director

The Statewide Information & Analysis Center (SIAC) is Utah's designated intelligence fusion center, established to serve as a public safety partnership, to appropriately collect, analyze, and disseminate intelligence to public safety professionals and enhance the protection of Utah's citizens, communities and critical infrastructure.



2018 proved to be another highly successful year for the SIAC with analysts supporting a broad range of criminal and homeland security investigations and providing vital intelligence support to federal, state and local law enforcement agencies throughout Utah as well as across the United States.

192

Intelligence Products

Disseminated to federal, state and local law enforcement agencies.

158

Tips and leads

Reviewed and processed with a potential connection to criminal activity.

5,108

SIAC investigative case support requests and requests for information.



Utah Statewide Information & Analysis Center

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE



DIVISION OF EMERGENCY MANAGEMENT

Kris Hamlet, Director

The Division of Emergency Management (DEM) is the lead State agency for emergency preparedness, disaster response, recovery, and mitigation for the State of Utah. Its mission is to unite the emergency management community and to coordinate the efforts necessary to mitigate, prepare for, respond to, and recover from emergencies, disasters, and catastrophic events.



Disasters & Disaster Assistance

The Emergency Operations Center was activated nearly continuously in 2018 for the following incidents/events:

- Wildfires throughout the summer led to three Fire Management Assistance Grant designations for the Dollar Ridge Fire, Bald Mountain and the Hilltop Fire.
- Potential for major flooding from the various wildland fires.
- Various EMAC (state-to-state mutual aid) requests to the California wildland fires and for help in Florida during the hurricane season.

Training & Exercise

DEM offered 66 training courses to 1,229 participants including public officials, first responders and emergency managers from the public and private sectors. DEM held conferences with a combined attendance of 841.



\$7 million

DEM was awarded funding for pre-disaster mitigation projects and plans.

Outreach & Preparedness

The 2018 Great Utah ShakeOut was among the state's largest earthquake drills, reaching nearly 1 million participants. Utah typically leads the nation with a per-capita participation rate of 33%. Since 2012, more than 6.6 million people in Utah have participated in a ShakeOut drill. For more information, visit ShakeOut.org/Utah

DEM liaisons supported a total of 107 Local Emergency Planning Committee (LEPC) meetings within their regions, while logging over 75,962 miles traveling statewide to support incidents, disasters, as well as to attend trainings and exercises.

The Be Ready Utah outreach campaign impacted approximately 38,300 people in 2018 through fairs, presentations, and educational materials provided.

COMMISSIONER'S OFFICE

JOE BROWN

Director of Administrative
Services

The Division of Administrative Services provides financial services and support to all the divisions and bureaus in DPS. The team oversees financial transactions of a \$200 million budget.

AMY LIGHTFOOT

Director of Quality & Process
Improvement

The Utah Department of Public Safety (DPS) strives to provide a better value to Utah taxpayers. Through utilization of Governor Herbert's SUCCESS Framework, the following was accomplished during 2018: DPS improved the efficiency of six public safety systems, representing over \$20 million in operating expense, by 57% overall.

LT. D. TROY DENNEY

Professional Standards

The mission of the Office of Professional Standards is to preserve the Integrity of the Department of Public Safety. One of the performance standard that the Office has worked to achieve during 2018 has been to decrease the number of significant administrative investigations, and to increase voluntary adherence by employees, to the core principles of the Department. During 2018, 580 background investigations, 219 polygraph examinations, 69 complaints, and 9 investigations took place.

KIM GIBB

Director of Legislative &
Government Affairs

Establishing good relationships with Utah's legislators is important. Understanding state agency challenges and needs can often times be complicated; therefore, providing good communication along with clear and timely information is critical to accomplishing Department goals and objectives. The director coordinates meetings, events and helps draft bill language and serves as the Department's Administrative Rules Coordinator.

CAPT. BEAU MASON

Executive Officer

Capt. Mason is the Commissioner's newly appointed executive officer. He most recently served as the commander of Operation Rio Grande and has vast knowledge and experience within DPS.

MARISSA COTE

Director of Public Affairs

The DPS Office of Public Affairs covers all 11 divisions and bureaus within the Department. Designated public information officers are assigned to the Utah Highway Patrol and the Division of Emergency Management, all other inquiries are managed by the Director.

The public affairs team welcomed a new social media specialist to the team in late 2018 to further highlight employees and the Department.

Approximately 3,500 media calls were facilitated in 2018.

SPECIAL UNITS

OPERATION RIO GRANDE

During 2018, Troopers assigned to Section 23 have been diligent in enforcing Utah State law and Salt Lake City ordinances to maintain order and create an inviting environment in the Rio Grande District. Highlights of the last year include implementing the High Utilizer Pilot Program, hiring two social workers, dedicating four outreach troopers, one narcotics K-9 team and sustained reduction in crime (5,740 jail bookings, 609 drug related felony arrests).

DIVE TEAM

The team received approximately 110 hours of training per diver in 2018. They were called upon to provide operational support nine times by agencies across Utah.

AERO BUREAU

In 2018, the DPS Aero Bureau flew 338 hours in support of search and rescue calls. They has 122 actual rescues, 32 of those involved hoisting capabilities.

PUBLIC PROTECTION UNIT

The DPS Public Protection Unit (PPU) is a team of highly trained, capably equipped troopers who specialize in crowd management response. The team consists of 36 full-time Utah Highway Patrol Troopers. In 2018, the team was deployed to 8 events across Utah.

SERT

In 2018, the SERT team participated in 16 full scale SWAT operations across Utah. During the year team members assisted with several VIP details. Members of the team also traveled around the state teaching active shooter and helping other agencies sharpen their skills by providing scenarios they could participate in. The team trains every week, logging over 200 hours per team member.



Utah Department of Public Safety

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